

Accepting Transferred Tickets

Step-by-Step Instructions



STEP 1:

You will receive an email when tickets are sent to you.

Open the email using your mobile device and click "Accept Tickets".

TIP: Using your mobile phone is the only way to put your tickets into your mobile wallet.



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STEP 2:

Login to AccountManager using the email address that your tickets were sent to.

If you don't already have an account with that email address, click sign up.

TIP: Check which email address your confirmation email was sent to.





STEP 3:

Your tickets have now been accepted.

Continue on to add the ticket(s) to your mobile wallet.





STEP 4:

Scroll down and select the ticket(s).



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STEP 5:

Click "Add to Apple Wallet" or your phone's corresponding mobile wallet (Google Wallet, etc.).





STEP 6:

You will be directed to a page with your ticket. Make sure you click ADD in the top right corner.





STEP 7:

Make sure to click "Done" in the top right corner. Your tickets will now be in your mobile wallet and remain there and be accessible at any time.

Note: The person who sent you the tickets will receive a confirmation email that you have accepted your ticket(s).